

# Quality Inspection & Certifications

impartial, competent, responsible...

**QIC** | QUALITY  
INSPECTION **AND**  
CERTIFICATIONS

## OUR SERVICES

### Product Certifications

- Global Recycled Standard (GRS)
- Responsible Down standard (RDS)
- Organic Content Standard (OCS)
- Responsible Wool Standard (RWS)
- Recycled Claim Standard (RCS)

### Verification

**VERIFIER BODY**  
Higg Facility Environmental Module

**SOCIAL & LABOR CONVERGENCE**

### Audit & Certification

**Affiliate Audit Company**

**CTPAT**

**ISO 9001- Quality Management System**

**ISO 13485- Medical Devices Management System**

**Code of Conduct Audit (CoC)**

**ISO 14001- Environment Management System**

**ISO 27001- Security Techniques- Information Management Systems**

**ISO 50001- Energy Management System -Requirements with Guidance**

**ISO 45001- Occupational Health and Safety Management Systems**

**ISO 22000- Food Safety Management System**

**ISO 28000- Specification for Security Management System for the Supply Chain**

**Hazard Analysis Critical Control Point (HACCP)**

**Good Manufacturing Practice (GMP)**

**ISO 26000- Guidance of Social Responsibility to Baseline**

### Assessment

**Energy Assessment (EA)**

**Social Impact Assessment (SIA)**

**Environmental Impact Assessment (EIA)**

**Environmental Social Impact Assessment (ESIA)**

### Trainings

**SOCIAL & LABOR CONVERGENCE**

**ISO 19011 - Guidelines for auditing management systems**

**ISO 9001- Quality Management System**

**ISO 14001- Environment Management System**

**ISO 22000- Food Safety Management System**

**ISO 45001- Occupational Health and Safety Management Systems**

**ISO 13485- Medical Devices Management System**



ISO 9001- Quality  
Management System  
Lead Auditor Course (5 Days)



ISO 14001- Environment  
Management System  
Internal Auditor Course (2 Days)



ISO 14001- Environment  
Management System  
Lead Auditor Course (5 Days)



ISO 45001- Occupational  
Health and Safety  
Management Systems  
Internal Auditor Course (2 Days)



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ISO 27001- Security Techniques-  
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ISO 19011 - Guidelines for  
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ISO 28000- Specification for  
Security Management System  
for the Supply Chain  
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ISO 50001- Energy  
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## Higg Index

Developed by the Sustainable Apparel Coalition, the Higg Index is a suite of tools that enables brands, retailers and facilities of all sizes at every stage in their sustainability journey to accurately measure and score a company or product's sustainability performance. The Higg Index delivers a holistic overview that empowers that protect the well-being of factory workers, local communities, and the environment.



## Tools of Higg Index



## How the Higg Index creates positive change?



## ISO 9001

ISO 9001 is an internationally recognized standard for the quality management systems. The Standard is generic in nature and caters for both the manufacturing and service industries. Organizations which are certified to this standard reflect evidence of a business operation which is supported by a fundamental and robust quality management system platform.

Repeated businesses are only bestowed upon organization which could provide services or products with consistency and without deviation this standard requirement. In essence, organization with and effective QMS will typically meet customer expectations better than an organization that does not have an effective QMS.

A circular graphic with a green-to-yellow gradient border. Inside the circle, the text 'ISO 14001 Environmental Management System' is written in green and black. The background of the entire page is a scenic landscape with a blue lake, green trees, and a small house in the distance.

## ISO 14001 Environmental Management System

## ISO 14001

The ISO 14001 is an internationally recognized standard for the environmental management system. This standard complements and facilitates the existing practices which an organization may have implemented. Its specification outlines an EMS designed to address all facets of an organization's operations, products and services. The purpose of this standard is to help protect the environment, to prevent pollution and to improve their environmental performance. The standard requires the establishment of an environmental management framework by which an organization's impacts on the environment can be systematically identified, minimized and eventually eliminated, thus preserving and sustaining the environment for future generation.

A graphic showing a person's hands holding a yellow hard hat. The text 'ISO 45001 Occupational Health and Safety Management System' is overlaid on the image in green and black.

## ISO 45001

Health and safety in the workplace are the number one concern of most business, yet still deaths and injuries occur ISO 45001 sets the minimum standard of practice to protect employees worldwide. ISO 45001 is implemented by a wide variety of industries. The Health and Safety standard can benefit any organizations that choose to implement it. If you have a workforce of 5 or 500 then will benefit you immediately. The purpose of the management system is to put the focus on the employees and ensure best practices are being implemented.

A graphic showing a person's hands holding a yellow hard hat. The text 'ISO 45001 Occupational Health and Safety Management System' is overlaid on the image in green and black.

## ISO 45001 Occupational Health and Safety Management System

A graphic showing a variety of fresh produce including strawberries, walnuts, and eggs. A magnifying glass is focused on one of the eggs. The text 'ISO 22000 Food Safety Management System' is overlaid on the image in green and black.

## ISO 22000 Food Safety Management System

## ISO 22000

The ISO 22000 family of International Standards address food safety management. The consequences of unsafe food can be serious and ISO's food safety management standards help organizations identify and control food safety hazards.

## ISO 27001

ISO 27001 is a specification for an information security management system (ISMS). An ISMS is a framework of policies and procedures that includes all legal, physical and technical controls involved in an organization's information risk management processes. Information may be printed or written on paper, stored electronically, transmitted by post or email, shown on films, or spoken in conversation.



## ISO 27001 Security Techniques- Information Management System



## ISO 50001 Energy Management Systems- Requirements with guidance

## ISO 50001

ISO 50001 Energy Management System certification, provides a framework for establishing energy management best practice to help organisations to improve their energy efficiency plus make a return on investment by implementing ISO 50001.

## ISO 13485

ISO 13485 Medical devices Quality Management Systems Requirements for regulatory purposes is an International Organisation for Standardization (ISO) standard published for the first time in 1996; it represents the requirements for a comprehensive quality management system for the design and manufacture of medical.



## ISO 13485 Medical Devices Management System



## ISO 28000 Specification for Security Management System for the Supply Chain

serious financial losses and customer problems. This growing phenomenon has resulted in the development of an international security management system for the supply chain with the publication of ISO 28000.

## ISO 28000

With increasing globalization, many companies rely on a supply chain that is on the other side of the world to ship parts, components or finished products. When something goes wrong in that supply chain, those companies often experience

ISO 28000 offers organizations whose business relates to the logistics industry, a framework to identify each aspect that is critical to the security assurance of their supply chains. These include financing, manufacturing and information management. Facilities for packing, storing and transferring goods on their way to locations via various modes of transportation are also included in this standard.





## ISO 26000 Guidance of Social Responsibility to Baseline

### HACCP

Hazard Analysis & Critical Control Point or HACCP is an internationally recognized, science-based, food safety system that is used to help ensure the manufacture of safe food products. HACCP has been specially designed to eliminate potential food safety hazards.

### GHP

Good Hygiene Practices



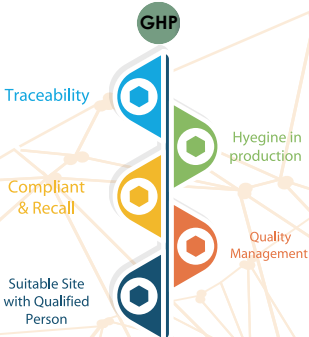
### ISO 26000

ISO 26000 is the designation of the future International Standard giving guidance on social responsibility (SR). It is intended for use by organizations of all types, in developed and developing countries. It will assist them in their efforts to operate in the socially responsible manner that society increasingly demands. ISO 26000 contains guidance, not requirements, and therefore will not be for use as a certification standard like ISO 9001:2015 and ISO 14001:2015.



### GHP

Good Hygiene Practices (GHP) is a system for ensuring that products are consistently produced and controlled according to quality standards. It is designed to minimize the risks involved in any production process that can not be eliminated through testing the final product.



## The 10 Principles of GHP

- 01 Step by Step Written Procedure
- 02 Follow of Procedure
- 03 Written Documentation
- 04 Validate Work
- 05 Increase Productivity (Use & Analyze) (Monitor & Improve)
- 06 Human Facilities & Equipment
- 07 Define, develop & Increase (use) job competence
- 08 Make cleanliness a daily habit
- 09 Build quality into the product
- 10 Conduct Compliance & Performance audit

### SMETA & Sedex

SMETA is an audit procedure which is a compilation of good practice in ethical audit technique. The SMETA documents are designed to be used by experienced auditors in line with current established practices. It's based on ETI based code. The Supplier Ethical Data Exchange (SEDEX) is a web-based system designed to help organizations manage data on labor practices in their supply chain.

### Pillars of SMETA Audit?

A SMETA 2-Pillar audit comprises the 2-Pillar of Labour Standards and Health & Safety. A SMETA 4-Pillar audit includes all the above elements; plus the additional pillars of Environment (extended assessment replaces shortened assessment) and Business Ethics.

### Why Sedex?

The Supplier Ethical Data Exchange (SEDEX) is a non profit membership organization for businesses committed to the continuous improvement of ethical performance within their supply chains. The requirements is covering all social, ethical and environmental aspects and impacts.

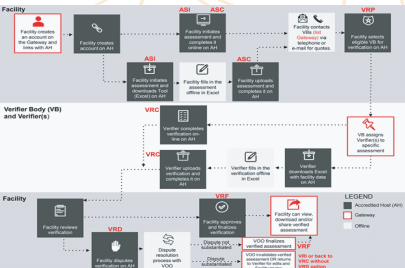
### Main Coverage in Sedex



### Benefits to be Audited

Sedex provides an efficient and cost effective way of communicating with your customers, as you can share one set of data with multiple customers. This helps reduce the need for multiple audits, allowing both you and your customers to concentrate on making improvements.

### SLCP Process Flow Chart



### SOCIAL & LABOR CONVERGENCE

### SLCP

SLCP stands for Social and Labor Convergence Program. The objective of SLCP is to improve social and labor conditions by reducing the number of social and labor audits. This eliminates audits fatigue, enables data comparison, and frees up resources for improvement programs.



## The Customers-Trade Partnership Against Terrorism



## ESIA

A process for predicting and assessing the potential environmental and social impacts of a proposed project, evaluating alternatives and designing appropriate mitigation, management and monitoring measures.



## Environmental and Social Impact Assessment

## EMP

An Environmental Management Plan (EMP) can be defined as “an environmental tool used to ensure the undue or reasonably avoidable adverse impacts of the construction, operation and decommissioning of a project are prevented; and that the positive benefits of the projects are enhanced.

## Environmental Parameters Testing



## C-TPAT

The Customs-Trade Partnership Against Terrorism (C-TPAT) is a voluntary supply-chain security program led by U.S. Customs and Border Protection (CBP) focused on improving the security of private companies’ supply chains with respect to terrorism. The program was launched in November 2001 with seven initial participants, all large U.S. companies. As of December 1, 2014, the program had 10,854 members. The 4,315 importers in the program account for approximately 54% of the value of all merchandise imported into the U.S.



## EIA

Environmental Impact Assessment (EIA) is the process of assessing the likely environmental impacts of a proposal and identifying options to minimise environmental damage. To encourage productive and enjoyable harmony between man and his environment and promote efforts which will prevent or eliminate damage to the environment and biosphere and stimulate the health and welfare of man.

## Environmental Management Plan (EMP)



## EPT

Environmental Parameters Testing are require complying the national and interntational requirements. Now a days, all brands are asking for different types environmental parameters testing like noise level assessment, air quality assessment, dust level assessment, light level assessment, temperature & humidity level assessment, stack emission test, ODS and GHG assessment ect.

## Product Quality Control & Inspection

QIC provides quality assurance services in Bangladesh, Myanmar and Ethiopia for variety of customers covering incoming control or Material Inspection, Pre-production control (On site size set checking and PP meeting), Sample picking, Layout and First output quality checking, In line Inspection (DP) and Final Random Inspection (FRI). Our quality engineers are having 10 to 15 years inspection and Quality controlling experience in 3rd party, buying office and multi-national factories.



## Incoming Inspection

In the incoming inspection we verify that the factory received correct material according to the agreed standard by customer. Fabric inspections by 4-point system to ensure that there is no such defects which can hamper the production on line or be accountable to produce products that is below standard. Accessories inspections are carried out on the basis of AQL to ensure the accessories quality is correct.



## Final Random Inspection (FRI)

Our inspectors pull a random sample of finished and packed goods, based on internationally recognized statistical random sampling technique (AQL). Quantity/Workmanship, Styling, color, functions, packaging, size specification, etc. are verified to ensure the required product specifications are met. The goods should be at least 80% in packed and balance goods should be under finishing process. None of the goods should be in sewing or cutting section. We follow customer requirement. In case, where not set up requirement is provided by customer, We follow generic criteria.



## 100% Inspection for Luxury Brands

On basis of our customer's need we also provide 100% inspection services. This type of inspection is carried out on 100% packed goods. Factory should arrange totally separate unpacking/packing and inspection area. Our quality inspectors are professional to check and quarantine acceptable and unacceptable goods on basis of customer's quality level, separating repairable/non-repairable goods, follow up the disposal of non-repairable and rejected goods, seal the cartons onsite with our security gum tape so there is no risk of mixing up, follow up shipment loading.





## GRS

The Global Recycled Standard (GRS) is an international, voluntary, full product standard that sets requirements for third-party certification of Recycled Content, chain of custody, social and environmental practices, and chemical restrictions. Individual sites are certified by GSC as an independent, third-party certification body using annual audits. GRS intends to track and trace recycled input material in the final product.

## Global Recycled Standard (GRS)



## Recycled Claim Standard (RCS)



## OCS

The Organic Content Standard (OCS) is an international, voluntary standard that provides chain of custody verification for materials originating on a farm certified to recognized national organic standards. The standard is used to verify organically grown raw materials from the farm to the final product. Individual sites are certified by independent, third-party certification bodies using annual audits. Material is tracked from the farm to the final product using Transaction Certificates (TC).



## RCS

The Recycled Claim Standard (RCS) is an international, voluntary standard that sets requirements for third-party certification of Recycled input and chain of custody. The goal of the RCS is to increase the use of Recycled materials. Individual sites are certified by independent, third-party certification bodies using annual audits. RCS intends to track and trace recycled input material in the final product.

## Organic Content Standard (OCS)

